WRIGHT'S
IMPACT WINDOW & DOOR

LIMITED LIFETIME WARRANTY

Wrights Impact Window & Door (WRIGHTS) warrants to the original contracted residential homeowner that any WRIGHTS installed product shall be free of material defects in manufacturing and/or materials for the applicable period specified below. This limited Warranty applies to the products under normal residential use and service, subject to the conditions, exclusions and limitations described in this limited Warranty, and for only so long as the original owner owns and resides in the home where the products are installed, subject to the limited transferability exception described in the paragraph below entitled "Transferability."

WRIGHTS LIABILITY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO THE REPAIR OR, AT WRIGHTS OPTION, REPLACEMENT OF NONCONFORMING GOODS OR PARTS. WRIGHTS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY, INCLUDING WITHOUT LIMITATION, ANY WATER OR OTHER DAMAGES TO CEILINGS, WALLS, FLOORS, ELECTRONICS OR APPLICANCES WITHIN A RESIDENCE. THIS LIMITED WARRANTY DOES NOT COVER EXCLUSIONS LAID OUT BELOW.

Wrights sole responsibility under this Warranty is limited to providing and installing components or parts necessary to repair or, at Wrights option, replace the products covered by this Warranty, free-of-charge or at a prorated price per the guidelines of this Warranty that are set forth in the tables below. Wrights shall not be responsible for any incidental or consequential damages that may arise out of a claim for breach of this Warranty. Wrights is not responsible for loss of revenue, access, cost of third-party contractors, specialty finishing work over and above the original scope of work, or monetary compensation of any kind. This warranty does not cover leaks or damage due to third party contractor modifications to installed opening or pre-existing structural conditions including but not limited to roof leaks, poor drainage, ponding or standing water, uneven walls or flooring, or exterior stucco finishing. The original warranty period shall not be extended by such repair or replacement. Replacement products may not match the color of the original product, or the color of the remaining windows and doors in the home, as color may vary due to age, weathering, dye lot differences or other factors. Wrights will not be responsible or liable for any such color differences associated with any replacement product and will not be required to have the replacement product "match" the color of the original product that is being replaced, or any of the windows or doors that remain in the home. Wrights reserves the right to discontinue or change the design and specification of any product it supplies. Should the component of the product originally installed not be available, Wrights shall have the right to substitute such part determined by Wrights to be of equal quality and performance. This Warranty covers only those Wrights products listed below that are installed in owner-occupied residential homes. The warranty periods listed in the table below begin on the date of completion at the customer's specified location, and when full and final payment is received. In cases where full and final payment is not received, the Warranty that we offer shall be deemed null and void. Wrights may use in-house service technicians, subcontractors, or manufacturer service teams when necessary to complete service, and reserve the right to re-finish in the field with air dry products.

	Aluminum Windows & Doors	**Vinyl Windows & Doors**	**Swing Doors (Fiberglass)**
Frame	Lifetime*	Lifetime*	10 years with factory applied finish ONLY
Laminated Glass	25 years	25 years	N/A
Frame Finish	10 years	Lifetime* (Colored/laminated 10 Years)	4 years with factory applied finish ONLY (Unfinished doors excluded)
Hardware, Screens and Moving Parts	10 years	10 years	5 years
Insulating Glass	25 years	25 years	20 years
Stress Cracks	1 year	1 year	1 year
Labor	1 year	1 year	1 year

IMPORTANT COVERAGE INFORMATION:
***Frame -** Aluminum components are warranted to be free of defects in materials and workmanship. It is typical for anodized products to have color variation and processing marks that occur during manufacturing. These are not considered defects or covered under the Warranty. This limited Warranty is null and void if any aluminum component has direct contact with a copper treated wood, such as Alkaline Copper Quaternary (ACQ). The vinyl components of the frame/sash members are warranted against defects resulting from blistering, chipping, cracking, peeling, corroding or pitting. Colored or laminated exterior and interior finishes are warranted against peeling, blistering or excessive color changes. This limited Warranty is null and void if damage is caused by harmful cleaners or other chemical or environmental factors, or by any of the other warranty exclusions set forth herein, including exclusions described above. *Any lifetime warranty is limited by the terms set forth in this document.
Laminated Glass - The glass is warranted to be free of defects that result in material obstruction of vision or delamination for the applicable time period specified in the table above.
Glass - Glass has prevalent characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These types of characteristics are expected, and are excluded from this limited Warranty, as they are inherent qualities that meet or exceed standard specifications for flat glass, heat treated flat glass, and laminated architectural flat glass. Heat strengthened or tempered glass may have distortions as an inherent quality, and such distortions are excluded from this limited Warranty if they fall outside manufacturers accepted tolerances. All glass products are sold FOB and are guaranteed to meet ASTM standards for optical quality and size tolerances. Glass with special coatings may require special cleaning. Visit www.Wrightsimpactwindowanddoor.com/care for additional care and maintenance information and glass policies.
Insulating Glass - The sealed glass component is warranted to be free of defects that result in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit, for the applicable period of time specified in the table above.
Stress Cracks - Stress cracks in glass panels outside of Wrights Glass Policy guidelines or resulting from natural settlement or extreme thermal changes between inside and outside temperatures are not considered defects in materials and/or workmanship.
Hardware, Screen and Moving Parts - WRIGHTS warrants that mechanical operation of hardware, screen, and moving components will be free of defects in material and workmanship for the applicable warranty period described in the table above. This limited Warranty excludes normal wear and tear and naturally occurring changes such as tarnish, corrosion, oxidization or discoloration of hardware finishes or component parts, as well as any of the other warranty exclusions set forth herein. All types of chipping, scratches due to misuse or normal wear and tear (e.g. rings or keys) will not be considered defects. Hardware finishes will naturally weather; this will include slight fading and tarnishing. Natural weathering is not considered to be a warrantied item. This Warranty does not cover torn screens from any cause.
Frame / Slab Finish - Warranty applies to Factory applied paint, stain and glazed finishes on the door slab, and frame components Homeowners must implement a systematic fresh Water-cleaning program which consists of cleaning with mild soap and water at least every three (3) months or more often when necessary to prevent the accumulation of concentrated salt/dirt deposits. If the door is ordered primed or unfinished, WRIGHTS does not warranty the finish.
Labor - Labor is included in all warranty claims made within the specified labor warranty period, except exclusions for all installed products as stipulated above. For all warranty claims outside of the specified period, a labor charge of $150 per hour will be charged, and a $150 deposit will be required.
Transferability - This limited lifetime warranty is transferable to subsequent owner(s) as specified herein provided WRIGHTS receives notice of transfer of title of the registered property within thirty (30) days after the date of ownership transfer, and provided such notice is accompanied by a copy of this Warranty and the order number for an additional fee of Two Hundred & Fifty Dollars ($250). If this limited Warranty has not already expired or been voided for other reasons, it will be transferred to the subsequent owner for the remainder of the Warranty as stated above, subject to the conditions, exclusions and limitations described elsewhere in this limited Warranty. This Warranty can only be transferred one (1) time by residential customer on the original contract. It cannot be transferred by the new owner.
Care and Maintenance – Any unfinished product or repair must be painted within 30 days. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited Warranty, as will any of the other exclusions set forth herein. Visit wrightsimpactwindowanddoor.com/care for additional care and maintenance information.

Supplemental Commercial Warranty Language: Commercial, Investment, Multi-Family and Non-Owner-Occupied Residential Dwellings. WRIGHTS products installed in non-owner-occupied dwellings such as multi-family, apartments, and rental homes, or used for commercial purposes such as schools, churches, hospitals, government owned structures and office buildings are covered by this limited Warranty only as set forth in the table below and are subject to all of the exclusions described in this limited Warranty. Commercial warranties are not transferable.

	Aluminum Windows & Doors	**Vinyl Windows & Doors**	**Swing Doors (Fiberglass)**
Frame	Lifetime*	Lifetime*	10 years with factory applied finish ONLY
Laminated Glass	5 years	5 years	N/A
Frame / Finish	5 years with factory applied finish ONLY	10 years (Colored/laminated excluded)	4 years with factory applied finish ONLY (Unfinished doors excluded)
Hardware, Screens and Moving Parts	3 years	3 years	3 years
Insulating Glass	10 years	10 years	10 years
Stress Cracks	1 year	1 year	1 year
Labor	1 year	1 year	1 year

This limited Warranty covers only those manufacturing, material or installation defects as specified herein and does not apply to, cover or include defects or damages attributable to or caused by: Improper application or use, failure to adhere to Wrights recommended cleaning and other product care and maintenance instructions, improper maintenance or cleaning, normal weathering, corrosive or otherwise abnormal environments, condensation (except as described in the section above entitled "Insulating Glass"), accident, fire, flood, acts of God, multiple hurricanes, water intrusion, including but not limited to water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder, intruder damage, building settlement, excessive building movement or structural failures of walls or foundations, localized heat which causes excessive temperature differentials over glass surface edges, aluminum components having direct contact with a copper treated wood, such as Alkaline Copper Quaternary (ACQ), naturally occurring changes such as tarnish, corrosion, oxidization, or discoloration of hardware finishes or component parts, occurrences beyond Wrights control. This limited Warranty shall be null and void if harmful solvents are used to clean the product; or if any portion of the product is painted or coated in any way at any time after the product leaves Wrights warehouse; or if any other "aftermarket" products, such as window films, are applied to the WRIGHTS product. WRIGHTS reserves the right to inspect all defects in the field. Field visitation(s) may result in service charges for non-warranty site surveys at the labor rate specified in this document. This warranty will be void if there are any modifications to products after installation/inspection (including sill risers). Wrights may use in-house service technicians, subcontractors, or manufacturer service teams when necessary to complete service.

***** NO REPRESENTATIVE OF WRIGHTS HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY. WRIGHTS DISCLAIMS ALL WARRANTIES NOT EXPRESSLY PROVIDED HEREIN. ****

Claim Procedure
Any claim for defect under this limited Warranty must be submitted promptly after discovery to WRIGHTS within the warranty period specified above at **service@Wrightswindow.com**. To help us serve you better, all claims must include proof of purchase (original contract), product identification, the address where the product is installed, and a description of the problem.